



Central Plaza Hotel Public Company Limited

Sustainable Procurement Policy
(2026 Edition)

Approved by Board of Directors Meeting No. 7/2025
On 14 November 2025

Prepared by Sustainability Development Department

PUBLIC

Sustainable Procurement Policy (2026 Edition)

Central Plaza Hotel Public Company Limited

Central Plaza Public Company Limited upholds sustainable procurement practices as a core principle to support sustainable business operations. This approach aligns with the Company's sustainability development policy and helps build trust and confidence among all stakeholders. The Company is committed to excellence in procurement operations and management, ensuring that all processes are transparent and auditable.

1. Objectives

1. To mitigate risks and adverse impacts through the responsible procurement of raw materials, products, and services.
2. To strengthen collaboration with business partners in reducing negative environmental impacts and promoting efficient resource use.
3. To enhance the capabilities of business partners in developing products and services that meet customer needs.
4. To support the reduction of Scope 3 greenhouse gas emissions throughout the supply chain.

2. Scope

This policy applies to the Company's hotel and food business units, as well as suppliers and business partners who have business relationships with the company.

3. Definition

"Company" refers to Central Plaza Hotel Public Company Limited and its subsidiaries.

"Employee" refers to employees of the Company, including executives, contract workers, and consultants.

"Policy" refers to Sustainable Procurement Policy (2026 Edition)

"Sustainable Procurement" refers to a procurement process that considers price, delivery, and environmental, social, and economic impacts in parallel. It encompasses responsible, transparent, and environmentally conscious procurement practices.

4. Guidelines

To comply with this policy, the Company has established operational guidelines for sustainable procurement practices. These guidelines serve as a framework for all executives and employees to acknowledge, understand, and implement accordingly.

1) Procurement activities shall be carried out to ensure maximum benefit and efficiency, taking into account the importance of quality, quantity, price, environmental sustainability, and the timely delivery of goods and services.

2) Procurements are to be made in support of the Company's economic, social, and environmental (ESG) responsibilities.

3) Procurements are to be made in strict compliance with all relevant laws, and in accordance with the principles of good governance, ethical conduct, and the Code of Conduct for Business Partners and Suppliers.

4) Suppliers are to be selected through a fair, transparent, and accountable procurement process, without any form of exploitation.

5) Suppliers are to be treated equally, with channels for feedback to support continuous and mutual business improvement.

6) Procurement activities shall adhere to the **Sustainable Procurement Policy (Green Procurement Policy)** by encouraging and supporting products and services that minimize environmental impacts, lower greenhouse gas emissions, and promote occupational health and safety, as follows:

- 6.1 Prioritize and support the procurement of local products and services.
- 6.2 Prioritize products and services certified with environmental labels, including Green Labels, Carbon Footprint Labels, or certifications under environmental management systems such as ISO 14001 or other verifiable environmental standards.
- 6.3 Promote the use of environmentally friendly cleaning products.
- 6.4 Encourage the use of packaging made from recycled materials.
- 6.5 Promote proper packaging management and encourage suppliers to use reusable, lightweight, or reduced packaging instead of single-use plastics, and to avoid unnecessary packaging to minimize landfill waste.
- 6.6 Prioritize and support suppliers who emphasize environmental responsibility, efficient energy use, water conservation, pollution reduction, lower greenhouse gas emissions in production processes, and proper waste management practices.

6.7 Prioritize and support suppliers who uphold business practices that consider animal welfare, adhere to internationally recognized standards based on the "Five Freedoms", including responsible use of antibiotics.

7) Procurement activities must comply with the Company's Anti-Corruption and Bribery Policy covering both direct and indirect corrupt and bribery practices. Any breach or failure to comply may impact on the supplier's performance assessment and may be subject to legal proceedings.

8) Adhere to the Company's No Gift Policy. The giving or receiving of gifts, hospitality, or any form of benefit that may influence the Company's operations is strictly prohibited, except when conducted appropriately, transparently, ethically, and in accordance with Company regulations, and when suitable to the context, occasion, and local customs or traditions.

9) Adhere to procurement practices that prioritize suppliers who respect human rights principles, treat their employees fairly and equitably, and do not engage in or support child labor or modern slavery.

10) Prioritize procurement practices that support and promote local employment, create opportunities for skill development, and enhance the overall quality of life within the community.

11) Support and promote the enhancement of knowledge and capacity building for suppliers to foster sustainable growth and long-term business partnerships.

12) Conduct supplier segmentation based on business importance and sustainability-related impacts and risks, to define suitable risk management approaches and implement necessary measures to assess, prevent, address, and mitigate potential impacts on the Company.

13) Implement supplier assessments and ongoing monitoring of key suppliers' sustainability practices as necessary to ensure their operations comply with the Company's sustainability standards.

14) Support and promote the development of knowledge and skills for procurement personnel and relevant departments to ensure proper adherence to the Company's sustainable procurement policy.

15) Provide communication channels for suppliers, employees, and all stakeholders to report any suspected misconduct, potential fraud, or conflicts of interest through the following channels:

- Website: <https://investor.centarahotelsresorts.com/en/sustainability/whistleblowing>
- Email: whistleblower_centel@chr.co.th
- Postal Mail: Internal Audit and Risk Management

Central Plaza Hotel Public Company Limited

999/99, 25th Floor, Rama 1 Road, Pathumwan, Bangkok 10330

Sustainable Procurement Policy 2026 Edition was approved by the Board of Directors
Meeting No. 7/2025 on 14 November 2025 and shall be effective from 1 January 2026 onwards.

-Signed-

Mr. Norachit Sinhaseni

Chairman of the Board

Central Plaza Hotel Public Company Limited