

Central Plaza Hotel Public Company Limited

To: Business Partners of Central Plaza Hotel Public Company Limited

Title: Guidelines for Business Partners in Compliance with Anti-Corruption and Bribery Policy 2026
Edition and Invitation to Join Collective Action Coalition Corruption (CAC) for the Thai Private Sector

Central Plaza Hotel Public Company Limited (“Company”) is committed to conducting business transparently and ethically while promoting sustainable development across economic, social, and environmental dimensions. It adheres to its responsibilities toward society and all stakeholders, guided by principles of good corporate governance, business ethics, and the Company's policies and practices for all stakeholder groups.

The Company has declared its commitment to the Thai Private Sector Collective Action Against Corruption (CAC) and has been a certified member since 2011. This demonstrates its dedication to combating corruption in all forms as well as emphasizes and elevates the importance of continuous anti-corruption efforts. Hence, the Company cordially invites you, as a valued business partner or associate, to join the CAC network.

If your company is interested in participating, we would be delighted to provide initial guidance. Additional details are available at www.thai-cac.com.

The Company has established an Anti-Corruption and Bribery Policy, including guidelines for the procurement of goods and services, to ensure transparency, accountability, fairness, and verifiable operations. This process promotes fair competition and the equitable treatment of all business partners in alignment with the Anti-Corruption and Bribery Policy. Additionally, the Company has outlined specific practices for its business partners, aiming to encourage compliance and effective oversight by partners, employees, and relevant parties. The details are as follows:

1. Refrain from offering, giving, or promising to give money, gifts, or any other benefits to unfairly gain improper advantages with the Company employees as well as with individuals involved in coordination, whether in government or private sectors. This includes individuals with conflicts of interest related to the coordination process, either directly or indirectly, as such acts are considered an exchange of benefits within the procurement process for goods and services.
2. Refrain from accepting or requesting money or other benefits to unfairly obtain improper advantages involving the Company employees or individuals engaged in coordination efforts, whether with government or private sectors. This includes individuals with conflicts of interest in the coordination process, whether directly or indirectly, as such actions are deemed an exchange of benefits within the procurement process for goods and services.

3. Refrain from serving as an intermediary in providing money, assets, goods, or other benefits to business parties, government agencies, or organizations to obtain unwarranted privileges or to influence government officials to neglect their responsibilities as prescribed by laws, regulations, and established guidelines.
4. Monitor and oversee the bidding process, contract preparation, and establishment of commercial terms to ensure they are reasonable, fair, and equitable, avoiding any form of unfair discrimination.
5. Refrain from drafting contracts, setting commercial terms, or entering into unlawful agreements, whether formal or informal, for collusion or conspiracy in setting prices, product or service specifications, certifications, or any reciprocal agreements.
6. Refrain from providing unfair procurements for goods and services that involve collusion and unjustly limit competition for inappropriate personal benefit.
7. Refrain from revealing commercial information, including details about business relationships, work strategies, technology, technical procedures, business specifics, and any related information shared through any form of media.
8. Refrain from making false statements or generating fake documents with the purpose of influencing or manipulating the procurement of goods and services or the execution of contracts, regardless of whether it causes any damage.

If you discover that a Company employee or a related individual has misused their authority or engaged in fraudulent behavior in relation to service provision, procurement of goods or services, or if there are reasonable suspicions of corruption or bribery in the procurement process, or if the actions indicate dishonesty, unreliability, or untrustworthiness, please report the matter. Provide the relevant facts, evidence, witnesses, or supporting documents through the Company's designated reporting channels. You may report via either of the following two channels:

- Email: whistleblower_centel@chr.co.th
- Mail: Internal Audit and Risk Management
Central Plaza Hotel Public Company Limited
999/99 25th Floor, Rama 1 Road, Pathumwan, Bangkok 10330

Central Plaza Hotel Public Company Limited and its group of Companies would like to express our sincere gratitude to everyone for their continuous cooperation and support of the Company's operations. We sincerely hope for your collaboration in the fight against corruption and greatly appreciate your efforts on this occasion.

- Signed -

Mr. Norachit Sinhaseni

Chairman of the Board

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