



Central Plaza Hotel Public Company Limited

Risk Management Policy

(Review Year 2024)

Approved by Board of Directors Meeting NO. 1/2024
on 26 February 2024

Risk Management Policy (Review Year 2024)

Central Plaza Hotel Public Company Limited

The Company realizes the importance of good corporate governance for driving growth of the organization, expanding business with stability, building steady financial status, and suitable returns to shareholders. Business competition faced by the Company has changed endlessly whether caused by internal or external factors which may affect the capability to achieve goals and key missions. The Board of Directors of the Company therefore approves the risk management policy in accordance with good corporate governance to ensure that the Company has an efficient and effective risk management system throughout the organization.

1. Definition of Risks and Risk Management

Risk is defined as the probabilities/uncertain situations or factors causing failure to plan or current operation to achieve their goals/expected targets and resulting in negative impact to the organization both financial impact and reputation impact.

Risk Management is defined as the process conducted by the Board of Directors, executives, and all personnel in the organization to assist formulate strategies and operations. The risk management process has been designed to be able to identify possible situations and their impact to the organization and able to manage risks to an acceptable level to reasonably ensure that the goal will be achieved.

2. Objectives of Risk Management

2.1 Identify risk and unexpected crisis and mitigate loss or damage to the organization appropriately and timely. Determine risk management measures and risk management guidance to manage residual risks at an acceptable level for the organization by considering effective measures to reduce the possibility and/or impact of possible risks to achieve the goal.

2.2 Inform the Risk Management and Corporate Governance Committee and the Board of Directors of the information on key risks, trends, and overall risks as well as effective risk supervision and has continuous systematic risk management.

2.3 Communicate and share risk management knowledge to employees to understand risk management, including awareness of the ownership of the risks and managing risk incurred together and develop to create a corporate culture and delegate risk management to be a part of decision making in the formulation of strategies, plans, and operations in various areas of the organization.

2.4 To comply with the good corporate governance and the check and balance, the Company has clearly defined the authority and responsibility for risk management to the management. The risk management unit shall support and monitor to ensure that the management has implemented the appropriate risk management policy.

3. Scope

This policy applies to all operations including directors, executives, and all employees of the organization

4. Risk Management Policy

The company recognizes the importance and necessity of implementing a risk management system in accordance with international standards, aligning with sustainable management practices. This is to enable the company to achieve its objectives efficiently and effectively, ensuring compliance with relevant laws and standards. Additionally, to maintain an acceptable overall risk level, the company establishes the following risk management policies:

4.1 Risk management shall be treated as a responsibility of employees across every level by recognizing work related risks within their function and throughout the organization, and prioritizing management of all risks through systematic internal control to ensure appropriate risk level.

4.2 Establish risk management process that is in line with global standard to ensure all risks that may impact the company's business operations are handled in effective manner. Moreover, risk management should be developed and practiced in the same manner throughout the organization by incorporating risk management system as part of decision – making process, strategic and work planning, as well as planning of the company's operations with the aim to meet the specified corporate objectives, goals, visions, missions, and business strategies to achieve operational excellence and build trust and confidence among relevant parties.

4.3 Determine measures for preventing and mitigating work-related risks to avoid possible damage or losses, including regularly monitoring and assessing corporate risk management process.

4.4 Promote and develop corporate risk management system by incorporating cutting edge information technology system, including promoting employee access to information relevant to risk management across every level, and establishing efficient risk management reporting system.

5. Policy Review

The Risk Management and Corporate Governance Committee shall review this policy annually and propose to the Board of Directors for approval if there is any change.

Risk Management Policy Review Year 2024 was approved by Board of Directors Meeting NO. 1/2024 on 26 February 2024 and has been in effect since the approval date.

Mr. Suthikiati Chirathivat
Chairman of the Board
Central Plaza Hotel Public Company Limited