



Corporate Sustainability Development

Central Plaza Hotel Public Company Limited primarily operates two businesses: providing hotel services both domestically and internationally and managing the restaurant business. The Company prioritizes responsible operations and adherence to corporate governance principles to foster trust among stakeholders while promoting sustainability in economic, social, and environmental aspects. The Board of Directors has announced a sustainability development policy and has communicated these policies and sustainability goals to the business units as a guideline for management to ensure that policies set by the Board of Directors are implemented across all business units to foster a sustainability-driven approach at the employee level throughout the organization. The policies are also shared with partners across all business relationships. The Company has established a framework for driving sustainability based on three core pillars: Caring, Sharing, and Belonging, aligned with Environmental, Social, and Governance (ESG) practices aimed at four target groups: employees, customers and suppliers, communities, and the environment. The Sustainability Development Team reports the progress of these initiatives to the management team and the Risk Management, Corporate Governance and Sustainability Committee. The outcomes of key policies are presented to the Board of Directors for guidance on further enhancements, ensuring alignment with the Company's strategies. Additionally, the policy undergoes an annual review, with the insights gathered used to refine and improve the policies to address critical sustainability issues, keeping pace with changes and stakeholder expectations.

Read More: Policy on Sustainable Development <https://investor.centarahotelsresorts.com/storage/download/cg-document/20190401-centel-policy-on-sustainable-development-en.pdf>

