

Policy on Supply Chain Management

This Policy on Supply Chain Management has been issued for use as operating guidelines to be adhered to by Management and staff; whereby importance is given to conducting business operations with our Business and Partners and Suppliers in a transparent, honest and equitable manner; coupled with operating our businesses in a sustainable manner taking into account these 3 key dimensions: the economy, society and the environment as well as workplace safety and occupational health and safety. As such, the primary intent is to fully support, promote and develop those Business Partners and Suppliers directly and indirectly involved in doing business with the Company so as to jointly create a Supply Chain Management system that shows responsibility towards society as a whole. This is in order to build confidence on the part of all involved Stakeholders and to achieve ongoing, long term sustainable development of the Company's businesses together with those of our Business Partners and Suppliers.

Supply Chain Management Operating Guidelines

1. Determine strategies for supply chain management so as to achieve management and operations procedures that are transparent and equitable. Be accountable and responsible; as well as comply with all applicable laws, rules and regulations of the countries in which the Company operates its businesses together with international standards of practices, and act in accordance the Company's established business strategies to mutually achieve maximum and sustainable business benefits.
2. Determine procedures for screening and selecting Business Partners and Suppliers through applying these 3 core selection criteria:
 - A credible business company together with positive characteristics and sound financial management capabilities
 - Good technical capabilities and technologically innovation
 - Good management and operating procedures, as well as consideration for potential impacts on workplace safety, the environment, occupational health together with the quality of its products and/or services
3. Determine standards of behavior and regulations relating to corporate governance practices, the environment and principles of human rights within the business/supply agreement as well as in the Code of Conduct for Business Partners and Suppliers
4. Determine mechanisms and procedures for evaluating the results of the business activities with and operations of the Business Partners and Suppliers, through random checks and assessments by the responsible Department. Create a Registry of Business Partners and Suppliers, who are deemed qualified in accordance with the established selection policy and criteria; as well as review the existing Registry of those qualified Business Partners and Suppliers, so that they can still maintain their qualified status in the following years

5. Undertake the procurement process as well as execute business agreements in a transparent manner together with being on an equal basis and equitable for both parties, corresponding to the established policy on procurement and purchasing
6. Support and promote purchasing goods and services from local sources or communities and also from within the country in which the Company's businesses are located in order to promote the local economy as well as to create jobs and sources of income for people in the immediate area, which will result in building positive relationships with the respective local communities
7. Promote and support the purchasing of goods that are environmentally friendly so as to reduce the potential impacts on the environment, through taking into consideration various factors relating to cost price, quality, and methods of delivery in order to jointly derive mutual benefits from the Company and the Business Partners or Suppliers for society as a whole as well as for the environment
8. Determine mechanisms and procedures for assessing various risks relating to the Business Partners or Suppliers, so as to prevent any possible losses for the business operations or any negative corporate image from occurring
9. Collaborate in the development of the Business Partners or Suppliers, so as achieve a genuine business or trading partnership through developing potential capabilities by undertaking business activities based on listening and giving feedback
10. Disclose and disseminate to Business Partners or Suppliers information relating to the Policy on Supply Chain Management together with the established measures and operating procedures in dealing with the general public, Business Partners or Suppliers, Stakeholders and any other involved parties - such as: Board Directors, Management, staff, Subsidiary Companies, Joint Venture Companies, those companies over which the Company has a controlling power, and representatives of Business Partners or Suppliers
11. Clearly inform and communicate to Business Partners or Suppliers about the established channels of communication for use in submitting information and complaints in the event of an occurrence of any inequitable or improper treatment by a Company Staff towards a Business Partner or Supplier.
As such, the relevant information or complaint should be submitted together with related details via email to: whistleblower_centel@chr.co.th; whereby such information will be kept strictly confidential but will be used for finding corrective measures and developing further improved operating guidelines.

This Policy is effective as of February 1, 2019.

Mr. Suthikiati Chirathivat
Chairman of the Board of Directors
Central Plaza Hotel Public Company Limited