

24 October 2018

Re: Conducting Business in a Transparent and Equitable Manner

Dear Business Owners and Operators;

The purpose of letter is to reiterate the intent of the Central Plaza Hotel Plc. in recognize great importance to our commitment to conduct business activities with our Business Partners and Suppliers in a fully transparent, honest, and equitable manner, together with operating our mutual businesses on a sustainable basis encompassing these key aspects: the economy, society and the environment. Additionally, importance is also given to the Private Sector's endeavours to resolve the problem of corruption, which is systemic problem that cannot be resolved by any one single organization but rather through close cooperation and collaboration between every segment of society.

In recognition the importance of this problem, the Company has, therefore, joined and participated in the Thailand's Private Sector Collective Coalition Against Corruption (CAC), a program that is being driven by the Thai-IOD; whereby the Company has been reviewed by the Chairman of the Audit Committee, so to continue certify as a CAC Member in being a Company that has in place policies together with associated operating guidelines on anti-corruption practices in accordance with the principles and corporate missions to be undertaken as established by the Board of Directors. As such, this is to sustain the integrity of our business conducts in accordance with the principles of good ethics; as well as to support the practice of fair and equitable business competition, together with being an integral part of resolving the major national problem of corruption.

The Company would like to emphasize to our various Business Partners and Suppliers as well as any other involved parties or organizations together with all Business Owners/Operators and Service Providers that they should not conduct their businesses in a way that does not comply with these Company policies. The Company also wishes to invite all our Business Partners and Suppliers together with any other involved parties or organizations, Business Owners/Operators and Service Providers to join in together with this project and in our mutual objective to achieve increased sustainability within the Thai business sector.

Furthermore, in the event that you come across any behavior that is not transparent or inequitable as well as any actions that may not be in compliance with the policies and principles of good governance as established and adhered to by the Company, we request your kind cooperation to inform us via whistleblower_centel@chr.co.th that is a direct communications channel with the Company's Chief Executive Officer. As such, the Company can then take further appropriate actions; whereby any information received will be kept strictly confidential and the source of such information will not be disclosed.

The Company would like to thank you for your continuous cooperation and positive support.

Yours sincerely,

(Mr. Thirayuth Chirathivat)

Chief Executive Officer

Central Plaza Hotel Plc.